

*Presenting Our Featured Member...*

**NetManageIT**

**Ben Heitman ~ Herb Bender**

*Member Since April 2019 ~ Sponsor: ACS Web Design & SEO*

*Based in Syracuse, New York, NetManageIT has been leading the industry when it comes to information technology services for more than 25 years. We offer a level of service to our customers that we are proud of and we are always focused on fast issue resolution, so much so that we offer a one-hour guaranteed response time. We've worked hard to develop trusting, working relationships with our customers so that we are a true partner instead of just another information technology company.*

*Proactive Always*

*As your proactive partner in information technology, we've created a business model structured around managed IT services and evolve with the growth of our customer's businesses. It is a continual hands-on approach, using 24x7 monitoring, remote remediation, and integrated consulting and best practices assessments so that you are never blindsided by a preventable issue.*

*Time is Money*

*Through our years of experience, we know that downtime is costly for a business and so we focus on increasing the integrity of our customer's technology and networks. Our refined managed services delivery with robust backup disaster recovery solutions, an MSP accredited NOC, and a suite of network monitoring tools are designed to keep your IT worry free.*